

## LegalVoice Conference 2013 Leeds – registration form

If you wish to attend the LegalVoice Conference in Leeds on 30 September 2013, please fill in this form and send it to the following address: LegalVoice, Debdale Hill House, Debdale Hill, Old Dalby, Leicestershire LE14 3LF or e-mail [contact@legalvoice.org.uk](mailto:contact@legalvoice.org.uk)

Please include a cheque made payable to Legal Voice Ltd for the conference fee. Alternatively, if you would prefer to pay electronically, please contact us for our bank details.

### Conference delegate fee

Full fee: **£90.00** | Discounted fee (for all LegalVoice e-mail subscribers\*): **£60.00**

\* To qualify for the discounted fee, a delegate must be registered as an individual e-mail subscriber to the LegalVoice newsletter. For further details about the FREE registration process, please visit [www.legalvoice.org.uk/subscribe](http://www.legalvoice.org.uk/subscribe)

### Delegate(s):

Name of delegate(s): .....

.....

Organisation: .....

Address: .....

Postcode: ..... Telephone No: .....

E-mail: .....

Please set out any dietary or other special requirements: .....

### Workshop preferences:

Please tick which workshops you would prefer to attend

Workshop Session A 11.15 – 12.05 **1A**  **2A**  **3A**

Workshop Session B 12.10 – 13.00 **1B**  **2B**  **3B**

Workshop Session C 14.00 – 14.50 **1C**  **2C**  **3C**

Workshop Session D 15.15 – 16.05 **1D**  **2D**  **3D**

*We will try to accommodate a delegate's choices so far as possible but please note that places will be offered on a strictly first come first served basis. If a delegate's first choice is fully booked, we will inform the delegate on receipt of their booking and give them an opportunity to choose an alternative preference.*

### Terms and Conditions

1. Full payment must be made prior to the date of the conference.
2. Confirmation of your booking will be sent by fax, e-mail or by post. If you have not received this acknowledgement prior to the date of the conference please contact us.
3. Bookings may only be cancelled by written notice received by us not less than 10 working days before the date of the conference. Refunds of delegate fees for late cancellations (i.e. cancellations received by us less than 10 working days before the date of the conference) will not be refunded. Failure to attend the conference will constitute late cancellation and payment will still be due or forfeit if already paid.
4. You may notify us of a substitute delegate at any stage, without charge.
5. LegalVoice reserves the right to vary or cancel a conference where the occasion necessitates. We will refund any payment made in respect of a cancelled conference but otherwise do not accept any liability for a conference not taking place.
6. Continuing Professional Development – The LegalVoice Conference 2013 is being run in association with DG Legal Ltd. DG Legal Ltd is accredited as an external course provider by the Solicitors Regulation Authority. Attending this conference qualifies you for 5 CPD hours.

### Legal Notice

LegalVoice is the trading name of Legal Voice Limited, a company registered in England & Wales with registration number 8027133. A list of the directors is available for inspection at our registered office Debdale Hill House, Debdale Hill, Old Dalby, Leicestershire LE14 3LF.



## LegalVoice Conference 2013

# LASPO Survival

Keynote Address by Lord Low of Dalston, CBE  
Closing comments by Lord Bach of Lutterworth

**Monday 30 September 2013**

DLA Piper UK LLP

Princes Exchange, 2 Princes Square, Leeds LS1 4BY

**5 CPD hours**

### Delegate Fee

Full fee: **£90.00** | Discounted fee: **£60.00**

(for all LegalVoice e-mail subscribers\*)

Principal Conference Sponsor



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Programme	
10.00 – 10.30	Registration and coffee
10.30 – 10.40	<b>Welcome and Introduction</b> <i>Speaker: David Gilmore, Director of LegalVoice</i>
10.40 – 11.10	<b>Keynote Address: The Future of Advice and Legal Support on Social Welfare Issues</b> <i>Keynote Speaker: Lord Low of Dalston, CBE</i> Colin Low (Lord Low of Dalston, CBE), blind since the age of three, with a background in law and disability theory and experience of serving on the Special Educational Needs and Disability Tribunal, has been a lifelong campaigner for the rights of blind and disabled people.
11.15 – 12:05	<b>Workshop Session A</b>
<b>Workshop 1A</b>	<b>Pro Bono &amp; Using Volunteers</b> In the face of the gaping hole left in the legal aid budget, is an increase in pro-bono work and the involvement of volunteers the answer? What are the benefits and risks of this approach, and what are the hurdles to overcome? <i>Speakers: Heidi Newbigging, DLA Piper and Emma Makarova, Refugee Action</i>
<b>Workshop 2A</b>	<b>Charging for your services in the NFP Sector – Your experiences to date</b> The abolition of legal aid from most areas of social welfare law has led many agencies to ponder how they can continue to deliver specialist legal services. This workshop will share the experiences learned to date with some practical advice about good practice and pitfalls to watch out for! <i>Speaker: David Gilmore, LegalVoice</i>
<b>Workshop 3A</b>	<b>Legal Aid Agency Audits – Contract Managers Visits and Contract Compliance Audits</b> Matthew Howgate has received feedback from many practitioners about their experiences, and has helped them to draft representations and appeals. This workshop will provide information about the areas on which the LAA is currently focusing and ensure you are prepared for all eventualities. <i>Speaker: Matthew Howgate, DG Legal</i>
12.10 – 13:00	<b>Workshop Session B</b>
<b>Workshop 1B</b>	<b>Growth Accelerator – How a £200m government fund can be used to grow your organisation</b> GrowthAccelerator is a new and unique partnership between the country's proven experts in business growth and the Government's Department for Business, Innovation and Skills. By working closely with the leaders of high-growth potential small and medium businesses the programme aims to provide practice know-how and ability to achieve sustainable growth in an ever increasingly competitive market place. The workshop will cover the benefits of the tailored programmes offered to high growth companies; what to expect; the relevance of the programme; and the eligibility criteria. <i>Speaker: Inzar Haq, Growth Accelerator</i>
<b>Workshop 2B</b>	<b>Legal Aid Housing – Making it Pay</b> This workshop will provide practical ideas and discussion on how to make a legal aid housing contract financially viable and sustainable. The workshop will consider differing approaches to casework and will look at areas of income maximisation. <i>Speaker: Stuart Hearne, Cambridge House Law Centre</i>
<b>Workshop 3B</b>	<b>Using Digital Technology to be cost effective, efficient and client friendly</b> This workshop will provide practical ideas about the benefits of using case handling systems in addition to voice to text and digital dictation. The speakers will explain how digital technology can be utilised to increase the efficiency of an organisation and how this may generate a return on investment. <i>Speakers: Pamela Kenworthy, Howells LLP and Dr Andrew Whiteley, Lexacom</i>
13.00 – 14.00	Lunch

Programme continued	
14.00 – 14.50	<b>Workshop Session C</b>
<b>Workshop 1C</b>	<b>Getting your Legal Aid Bills paid in full</b> Legal Help and Legal Aid Certificated work is only viable if you get your bills paid in full. Do you make use of the guidance? What might help? In this workshop, hear practical tips to ensure that you recover all of the time spent on your cases and resist any attempts to have your claims reduced on assessment. <i>Speaker: Paul Mann, Leeds Law Centre</i>
<b>Workshop 2C</b>	<b>Prevention, Early Action and Collaboration in the Community</b> LASPO was implemented despite a massive campaign by the legal community. Yet there was little protest from the general public. People tend to shy away from the law and legal advisors unless they really need help! Should we rethink how we are perceived by the public and build closer links with our local communities? Hear how Law for Life believe that it is critical that we get involved in prevention and enabling strategies rather than waiting and dealing with things when they go wrong. <i>Speaker: Martin Jones, Law for Life: the Foundation for Public Legal Education</i>
<b>Workshop 3C</b>	<b>Getting Exceptional Case Funding under LASPO</b> This workshop will provide a practical guide to applying for exceptional funding in the out-of-scope areas of social welfare law under LASPO. It will include a look at the factors emerging from human rights law and EU law which will assist with determining whether someone might be eligible for exceptional funding and flag up key concerns and considerations for each out-of-scope area of law. <i>Speaker: Martha Spurrier, Public Law Project</i>
14.55 – 15.10	Afternoon coffee
15.15 – 16.05	<b>Workshop Session D</b>
<b>Workshop 1D</b>	<b>New Sources of Public Funding</b> The Ministry of Justice apparently doesn't any longer see the value of funding social welfare law advice and, as a sector, we have argued that the cost of this cut will fall elsewhere. So what opportunities are there to persuade other parts of the public sector that they need our input to prevent them picking up these escalating costs? Where is there new money? What are the Government priorities? What approach works? This workshop will explore the answers to all of these questions. <i>Speaker: Sue Bent, Coventry Law Centre</i>
<b>Workshop 2D</b>	<b>Marketing Strategies that work!</b> This workshop will cover marketing strategies that have enabled Edward Hands & Lewis, a solicitors' practice in Leicestershire, to triple in size in just three years. The speaker will explain how this has been achieved using a modern, multi-faceted approach to marketing including the use of mobile applications and other new communications and most importantly how this generates a return on investment. <i>Speaker: Ian Morris, Edward Hands &amp; Lewis</i>
<b>Workshop 3D</b>	<b>SRA Regulation of Not-for-Profit organisations</b> The Solicitors Regulation Authority is planning to regulate organisations in the Not-for-Profit sector from April 2015. This workshop will explain the SRA's latest thinking about regulating the sector from 2015. <i>Speaker: Representative from the Solicitors Regulation Authority</i>
16.10 – 16.30	<b>Closing Remarks</b> A former barrister, Willy Bach had more than 25 years' practice defending in criminal cases before he was raised to the peerage, as Baron Bach of Lutterworth in 1998. He has served as both Justice Minister in Government and Shadow Justice Minister in opposition and has been a staunch supporter and defender of legal aid. He was instrumental in the fightback against LASPO and continues to fight and campaign for people to have access to the justice system. <i>Speaker: Lord Bach of Lutterworth</i>